

ACR01/187136957

12-01-2026

MR. VAKA ARAVIND  
39-8-14GOPAL NAGAR 1ST LINEP RAKASAM 39-8-14GOPAL NAGAR 1S  
T LINEPRAKASAM 39-8-14GOPAL  
Prakasam - 523001  
Andhra Pradesh

Subject: Additional/Pending Document Requirement – Axis Max Life Pol.No - 187136957 “Plan Change”

Dear MR. VAKA ARAVIND,

Thank you for choosing Axis Max Life Insurance (formerly known as Max Life Insurance) as your bharosemand partner. We are committed to financially protect you and your loved ones. For them,

**BHAROSA TUM HO**

We would like to inform you that your service request for Plan Change for Axis Max Life policy 187136957 could not be processed due to the below shared pending requirements. We request that you kindly resolve the pending requirements within 3 days and enable us to process your request.

Please provide the below documents at the earliest through the nearest Axis Max Life branch or you can upload the same at <https://www.axismaxlife.com/cs/login?redirectURL=/track-service-requests> page.

Additional/Pending Document Requirement	Description of the Requirement
Additional Premium Required	Rs. 1380 premium needed. Please use <a href="https://www.axismaxlife.com/cs/login?redirectURL=/track-service-requests">https://www.axismaxlife.com/cs/login?redirectURL=/track-service-requests</a> to make payment to proceed.

We value your association with us and assure you the best of our services always.

Warm regards,  
Axis Max Life Insurance

*This is a computer-generated document and does not require any signature.*



Our virtual assistant  
Chat with MILLI  
on our website



WhatsApp  
Send 'Hi' to  
+91 74283 96005



Login to manage your policy  
[axismaxlife.com/customer-service](https://www.axismaxlife.com/customer-service)



Call us at 1860 120 5577



For more details, visit us: [axismaxlife.com/contact-us](https://www.axismaxlife.com/contact-us)

Axis Max Life Insurance Limited (formerly known as Max Life Insurance Company Limited) is a Joint Venture between Max Financial Services Limited and Axis Bank Limited. Important: DO NOT believe in calls, SMSes or e-mails offering discounts. For NEFT Payments, please transfer only to "HSBC Bank A/C No. 1165 <Followed by 9 digit Policy No> IFS Code: HSBC0110002". Axis Max Life Insurance does not collect Premium in any other account.

Axis Max Life Insurance Limited (formerly known as Max Life Insurance Company Limited): Plot No. 90 C, Sector 18, Udyog Vihar, Gurugram, Haryana - 122 015.

Regd. Office: 419, Bhai Mohan Singh Nagar, Railmajra, Tehsil Balachaur, District Nawanshahr, Punjab - 144 533.

CIN: U74899PB2000PLC045626 | Customer Helpline Number: 1860 120 5577

The Brand Ambassadors (if depicted herein), have endorsed only the Axis Max Life Insurance Products and are not in any manner endorsing Axis Bank Limited and do not have any kind of association or relationship with Axis Bank Limited.

IRDAI Registration. No. 104

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- Public receiving such phone calls are requested to lodge a police complaint